

In order to provide “The Absolute Highest Standard” in laboratory services, we ask your assistance by sharing your overall experience with Acupath Laboratories.

1. The Sales Representative is easily accessible and provides valuable assistance

- Agree
- Neither agree nor disagree
- Disagree

2. I can easily access client services or other laboratory staff with questions

- Agree
- Neither agree nor disagree
- Disagree

3. The laboratory has user friendly software

- Extremely user-friendly
- User-friendly
- Not at all user-friendly

4. The laboratory picks up specimens as scheduled

- Agree
- Neither agree nor disagree
- Disagree

5. Supplies are easy to order and are received promptly

- Agree
- Neither agree nor disagree
- Disagree

6. The laboratory has quick turnaround times

- Agree
- Neither agree nor disagree
- Disagree

7. Critical results are alerted to me in a timely fashion

- Agree
- Neither agree nor disagree
- Disagree

8. Acupath handles any issues with my specimens or any questions/concerns promptly

- Agree
- Neither agree nor disagree
- Disagree

9. Acupath's billing department handles my billing questions/concerns quickly and efficiently

- Agree
- Neither agree nor disagree
- Disagree

10. Acupath's report formats are easy to read and understand

- Agree
- Neither agree nor disagree
- Disagree

11. Over the last 60 days, please rate how satisfied or dissatisfied you are overall with Acupath Laboratories.

- Satisfied
- Neither Satisfied nor Dissatisfied
- Dissatisfied

12. What improvements can Acupath implement to effectively support your organization's needs?

*Thank you for your time.*